

Fireplace installation tends to be a messy job, so if you are booked in for an installation, please remove all valuable items from the room to be worked in if it is a large job. We will cover larger items in dust sheets and use a special plastic carpet protector to try and keep mess to a minimum.

If a job is confirmed for installation, we do ask for a deposit to pay for the stove (if purchased from us) or if there are custom orders such as stone/fireplaces etc. these will also need to be paid for up front. If no specific items are required, we do ask for a 50% deposit for materials etc. All goods remain the property of GFP Stoves and Fireplaces until payment is received in full. Final balance cheque or card payments are requested on day of completion. Cash or bank transfers within 5 days of completion.

In line with Data Protection, none of your contact details are passed onto third parties, they are kept on file for future reference by GFP Stoves and Fireplaces only. We do however have to pass on basic address information to be able to register installations, which is for your benefit only.

Materials

Our current flue suppliers are MI Flues & Flue supplies.

Flue liners fitted as standard are Ultraflex 316/904 grade which is suitable for use with wood / gas / oil / peat and occasional smokeless fuel use. It has a 25-year product replacement warranty (subject to terms). If you would like the top grade 904/904 grade liner this can be priced for in our estimates.

Our twin wall flue systems are high-quality stainless-steel TW pro from MI Flue Supplies which also carries a 25-year manufacturer warranty (subject to terms). This is available in many diameters and black and steel colours; any colour can be achieved upon request with a RAL number.